

# Food Facilities: Risk Factors and Violations

Kathrina Olivas

County of San Diego

Department of Environmental Health and Quality

Food and Housing Division

## Objectives

Who is the Food & Housing Division?

What are the 5 CDC Risk Factors?

What are the Top 3 Violations?

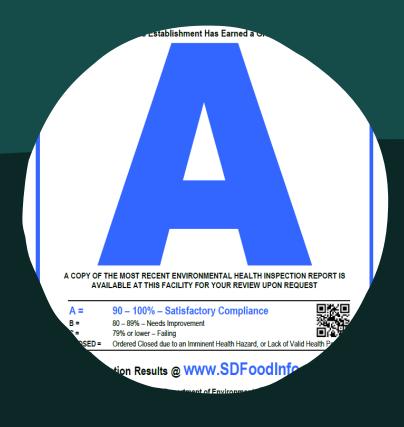
What reasons would a food facility be ordered closed?

What steps should an operator take if they identify Imminent Health Hazards in their facility, and why?

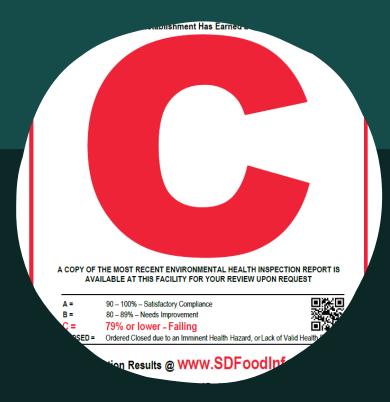


# Food & Housing Division

Food and Housing (FHD) conducts more than 33,000 restaurant and food truck / food cart inspections each year and issues the appropriate A-B-C grade card. The division also inspects swimming pools, body art facilities, apartments, hotels and motels, camps and even detention facilities. FHD responds to public health threats and environmental hazards associated with these regulated facilities and works with operators to eliminate risks to further protect the public.







# Food & Housing Division

FHD conducts risk-based inspections, which means we focus on items that strongly affect food safety and foodborne illness.







## Risk-Based Inspections

- The Centers for Disease Control and Prevention (CDC) estimates 48 million people get sick, 128,000 are hospitalized, and 3,000 die from foodborne diseases each year in the United States.
- The CDC has identified Top 5 Risk Factors that are most often responsible for foodborne illness outbreaks.





Keep <u>hot foods</u> at or above 135°F Keep <u>cold foods</u> at or below 41°F



Improper Cooking Temperatures



Improper Cooking Temperatures

Minimum cooking temperatures:

Poultry or stuffed meat: 165°F

Comminuted fish or meat: 155°F

Fish or meat: 145°F



Improper Cooking Temperatures

Contaminated Equipment



Improper Cooking Temperatures

Contaminated Equipment

Avoid cross contamination and properly sanitize all food contact surfaces



Improper Cooking Temperatures

Contaminated Equipment

Poor Personal Hygiene

## Top 5 CDC Risk Factors Contributing to Foodborne Illness

Improper Holding Temperatures Improper Cooking Temperatures

Contaminated Equipment

Poor Personal Hygiene

Ensure employees are washing their hands frequently and when required

## Handwashin g Reminders

## When?

- Before handling foods
- When switching between raw and ready-to-eat foods
- After using the toilet or blowing your nose
- After touching your face or hair
- After smoking, eating or drinking
- Between any change of tasks
- After handling dirty dishes or equipment
- Following any possible contamination

## Handwashing Reminders

## How?

- 1. Remove jewelry (rings, watches, bracelets, etc.)
- 2. Thoroughly wash hands (and arms exposed to direct food contact) with soap and warm water (100 108°F)
- 3. Vigorously rub hands and exposed arms for at least 10-15 seconds
- 4. Rinse with clean running water
- 5. Dry using single-use towels or air dryer

## Top 5 CDC Risk Factors Contributing to Foodborne Illness

Improper Holding Temperatures Improper Cooking Temperatures

Contaminated Equipment

Poor Personal Hygiene Food From Unsafe Sources

## Top 5 CDC Risk Factors Contributing to Foodborne Illness

Improper Holding Temperatures Improper Cooking Temperatures

Contaminated Equipment

Poor Personal Hygiene Food From Unsafe Sources

All foods must be obtained and distributed from an approved source

## Food Inspection Report

Page 1 of 2



in 23. No rodents, insects, birds or animals

Food Inspection Report
County of San Diego, Department of Environmental Health and Quality
P.O. Box 129261, San Diego, CA 92112-9261
(858) 505-6900 (800) 253-9933 www.sdcdehq.org

Inspection Date: 09/08/2022 Record ID: ......... Business Type: Restaurant Food Facility
Guidesheet ID: Inspection Sequence Number: 6916485

ord Name		
	AN DIEGO Zp Inspection Type AN DIEGO Routine	
DONALDS	Inspection Statu	
ord Status Record Expiration Date rmit Renewed 12/31/2022	Number Of Employees Time 33	
·		

#### RISK FACTORS INTERVENTIONS In = In Compliance Out = Out of Complian NO = Not Observed NA = Not Applicable

	MAJ OUT = Major Violation Observed MIN OUT =	Min	or Vic	dation	Obse	rved CO:	S = Corrected on Site SA = Suitable Alternative PTS = Points		•	
D	EMONSTRATION OF KNOWLEDGE	MAU	MIN	COS	PTS	PTS	SUPERVISION	OUT	PTS	PTS
ln	1a. Food Safety Certification & Exp				2	2	24. Person in charge present & performs duties		1	1
ln	1b. Food Handler Training		П		2	2	PERSONAL CLEANLINESS			
	MPLOYEE HEALTH AND HYGIENIC PRACTICES				•	-	25. Personal cleanliness & hair restraints		1	1
ln.	2. Communicable disease - reporting, restrictions & exclusions				4	4	GENERAL FOOD SAFETY REQUIREMENTS			
ln.	3. No discharge from eyes, nose or mouth	Ħ			2	2	25. Approved thewing methods used, frozen food		1	1
ln	4. Proper eating, tasting, drinking or tobacco use	_			2	2	27. Food separated and protected	늠	1	-
Pf	REVENTING CONTAMINATION BY HANDS						28 Fruits & vegetables washed	금	1	1
In	5. Hands clean & properly washed; gloves used properly				4	4	29. Toxic substances - properly identified, stored, used	=	-	_
ln	6. Adequate handwashing facilities supplied 8. accessible	_			2	2			1	1
TI	ME AND TEMPERATURE RELATIONSHIPS						FOOD STORAGE/DISPLAY/SERVICE			
In	7. Proper hot & cold holding temperatures				4/2	4	30. Food storage; food storage containers identified		1	1
	□Het □ Cold						31. Consumer self-service		1	1
ln	8. Time as a public health control - procedures & records				4/2	4	32. Food properly labeled & honestly presented		1	1
ln	9. Proper cooling methods	믐			4	4	EQUIPMENTATENSIL/LINENS			
in in	10. Proper cooking time & temperatures	Η			4	4	33. Nonfood contact surfaces clean		1	1
	11. Proper reheating procedures for hot holding ROTECTION FROM CONTAMINATION	ш			4	4	34. Warewashing facilities -installed, maintained, used: Test	-	_	_
			_				strips available		1	1
ln_	12. No returned and reservice of food	_	무		4/2	2	35. Equipment / Utensils -approved, installed, good repair,		4	1
in In	13. Food in good condition, safe & unadulterated 14. Food contact surfaces clean & sanitized	믐	_		4/2	4	cepecity  36. Equipment/ Utensils/ Linens - storage, use		-	
ın	Chlorine Court Clodine CHish Temp	-			412	-		ㅁ	1	1
	Location & Concentration/Temp						37. Vending machines		1	1
F	DOD FROM APPROVED SOURCES						38. Adequate ventilation/ Lighting - designated areas, use		1	1
In	15. Food obtained from approved source				4	4	39. Thermometers -provided, accurate		1	1
ln	16. Compliance with shell stock tags, condition, display				2	2	40. Wiping cloths -properly used, stored		1	1
_	17. Compliance with Gulf Ovster Regulations	П			2	2	PHYSICAL FACILITIES			
	ONFORMANCE WITH APPROVED PROCEDURES	ш			2	2	41. Plumbing -proper backflow devices		1	1
In	18. Compliance with:				2/2	2	42. Garbage & refuse - properly disposed, facilities maintained		1	1
ın	Usriance ☐ Specialized Process ☐ HACCP Plan				212	2	43. Toilet facilities -properly constructed, supplied, clean	ᆸ	1	1
С	ONSUMER ADVISORY						44. Premises, personal / cleaning items, vermin-proofing	ᆸ	1	1
in	19. Consumer advisory provided for raw or undercooked foods				2	2	PERMANENT FOOD FACILITIES			ė
н	GHLY SUSCEPTIBLE POPULATIONS						45. Floor, walls and cellings - built, maintained, clean		1	1
ln	20. Licensed health care facilities / public & private schools - prohibited foods not offered				4	4	46. No unapproved private homes / living or sleeping quarters	片	4	+
products roots for chees Watering Water Sign Requirements							•			
-	21. Hot & cold water available				4/2	4	47. Grade card, sions, last inspection report available		1	1
	Handsink: Warewashing sink:								1	-
U	QUID WASTE DISPOSAL									
in 22. Sewage 8 westewater properly disposed				0%						
140	DUIN								_	

Grade: A

Observations and Corrective Actions	Routine	

## Potential Major Violations

- 1. Communicable disease
- 2. Discharge from eyes, nose or mouth
- 3. Improper handwashing
- 4. Improper hot & cold holding temperatures
- 5. Improper cooking time and temperatures
- 6. Improper reheating procedures for hot holding
- 7. Contaminated food
- 8. Food contact surfaces not properly cleaned and sanitized
- 9. Food obtained from unapproved sources
- Non-compliance with shell stock requirements or Gulf Oyster Regulations
- 11. Variance/HACCP/Specialized Process
- 12. Lack of hot/potable water
- 13. Improper wastewater disposal/sewage
- 14. Infestation of rodents/vermin

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	MPLOYEE HEALTH AND HYGIENIC PRACTICES	_					GENERAL FOOD SAFETY REQUIREMENTS			•
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in	No discharge from eyes, nose or mouth     Proper eating, tasting, drinking or tobacco use	ш			2	2		=	1	1
-	REVENTING CONTAMINATION BY HANDS				-	-		=	1	1
in	5. Hands clean & properly washed; gloves used properly				4	4		그	1	1
in	Adequate handwashing facilities supplied & accessible				2	2	29. Toxic substances - properly identified, stored, used	$\neg$	1	1
	ME AND TEMPERATURE RELATIONSHIPS		_		-	2	FOOD STORAGE/DISPLAY/SERVICE			
In	7. Proper hot & cold holding temperatures				4/2	4	30. Food storage; food storage containers identified	╗	1	1
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lin	8. Time as a public health control - procedures & records				4/2	4		=+	1	1
lin	9. Proper cooling methods				4	4	EQUIPMENT/UTENSIL/LINENS			•
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In	11. Proper reheating procedures for hot holding				4	4		긔	1	1
P	ROTECTION FROM CONTAMINATION						34. Warewashing facilities -installed, maintained, used; Test strips available	⊐∣·	1	1
lin	12. No returned and reservice of food				2	2	35 Environment / Hannile appropriate installed mond sensity	_		
lin	13. Food in good condition, safe & unadulterated				4/2	4	capacity	<u> </u>	1	1
lin	14. Food contact surfaces clean & sanitized				4/2	4	36. Equipment/ Utensils/ Linens - storage, use	⊐T	1	1
	□Chlorine □ Quat □ lodine □ High Temp Location & Concentration/Temp						37. Vending machines	<u> </u>	1	1
-	DOD FROM APPROVED SOURCES						38. Adequate ventilation/ Lighting - designated areas, use	5	1	1
In	15. Food obtained from approved source				4	4		-	•	<del>-</del>
in		금			2	2		_	•	÷
	16. Compliance with shell stock tags, condition, display □Oysters □Mussels □Clares □Other	-			-	-	PHYSICAL FACILITIES		1	_
lin	17. Compliance with Gulf Oyster Regulations				2	2		_		
C	ONFORMANCE WITH APPROVED PROCEDURES							=+	1	1
lin	18. Compliance with:				2/2	2	42. Garbage & refuse - properly disposed, facilities maintained	<u> </u>	1	1
	Variance ☐ Specialized Process ☐ HACCP Plan						43. Tollet facilities -properly constructed, supplied, clean	$\Box$	1	1
C	ONSUMER ADVISORY						44. Premises, personal / cleaning items, vermin-proofing	╗	1	1
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	prohibited foods not offered							-1	1	_
	ATER/HOT WATER						SIGN REQUIREMENTS	4	_	
in	21. Hot & cold water available Handsink: Warewashing sink:	-			4/2	4	47. Grade card, signs, last inspection report available	<u> </u>	1	1
- 11	QUID WASTE DISPOSAL									
in	22. Sewage 8. wastewater properly disposed				4/2	4	Inspection Score	- 1	n	<b>n</b> %
-	ERMIN				-	_				<b>U</b> /0
	23. No rodents, insects, birds or animals				4/2	4	Grade	. A	4	
100	as no reaction tractor, area or criticia				416	-				
OI	bservations and Corrective Actions				Ro	utine				
	and confedent Modelle									

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## Proper Warewashing Procedures

#### Step 1: Scrape

Some facilities have a sprayer and compartment to scrape off food bits.

#### Step 2: Wash

In the first compartment, wash dishes in a wash solution of detergent and at least 100°F water.

#### Step 3: Rinse

In the second compartment, rinse dishes in clean water. Replace the water if it gets cloudy.

#### Step 4: Sanitize

In the third compartment, sanitize dishes using an approved sanitizer solution (i.e. 100 ppm chlorine, 200 ppm quaternary ammonium).

#### Step 5: Air Dry

Allow dishes to air dry. Never wipe down dishes for drying.

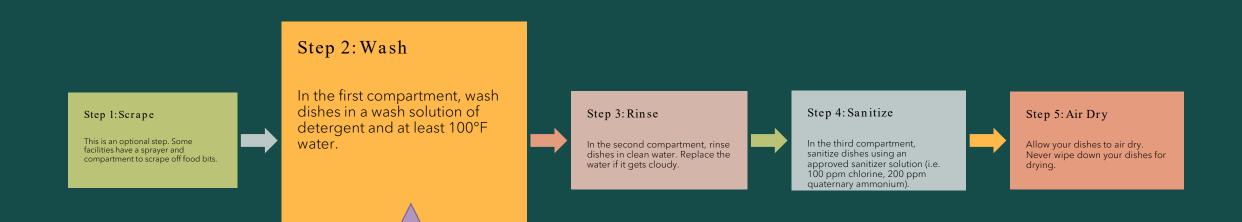
## Proper Warewashing Procedures



on the cleaned surfaces, making

it safe for food contact.

## Proper Warewashing Procedures



Water should be at least 100°F to help remove grease and dirt.



## Cockroaches, Rodents, Mice

- Inspect all deliveries and products. Refuse any with signs of activity.
- Keep your facility clean.
- Repair and maintain your facility to eliminate potential harborage areas or entry points.
- Routinely inspect your facility to look for signs of activity.
- Contract a minimum monthly service with certified pest control.
- Operator Guide on How to Respond to Cockroaches: <u>DEH FOOD & HOUSING DIVISION (sandiegocounty.gov)</u>

Rapid cooling is necessary to stop bacteria from thriving at dangerous temperatures for too long.

#### Requirement:

Rapidly cool foods from **135°F to 70°F** in <u>2 hours or less</u>; then from **70°F to 41°F** in the remaining time, for a total of 6 hours.

For example, if an item reached 70°F in 1 hour, a remainder of 5 hours is available to cool down to 41°F.

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Use shallow metal pans (avoid plastic)

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Stir food every 15 minutes

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Limit the number of hot foods in the refrigerator

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Limit the number of hot foods in the refrigerator

Use ice baths

## Food and Housing Division (858) 505-6900

# Sometimes grade cards are not issued

In order to protect the public, sometimes facilities may be **ordered closed** until specific risks are eliminated. In the California Health & Safety Code, these are called "Imminent Health Hazards".

## CLOSED

### By Order of the Department of Environmental Health and Quality

- This Facility is found to be an Imminent Health Hazard (California Retail Food Code)
- This Facility is Operating Without a Valid Health Permit (California Retail Food Code)

Facility Name & Permit #: \_\_\_\_\_

to Department of Environmental Health conducted an inspection on I found the following conditions:

roper Food Temperatures ersonal Hygiene et Water/Water

Location of Facility:

- □ Food From Unsafe Source
- Contaminated Food or Equip
- □ Vermin Infestation
- a Other: \_\_\_\_



"Imminent Health Hazard" means a significant threat or danger to health that is considered to exist when there is evidence sufficient to show that a product, practice, circumstance, or event creates a situation that can cause food infection, food intoxication, disease transmission, vermin infestation, or hazardous condition that requires immediate correction or cessation of operation to prevent injury, illness, or death.

California Health & Safety Code Section 113810



## Imminent Health Hazards that Require Closure

- Lack of employee
   handwashing facilities with no suitable alternatives
- Lack of sanitizer for dish washing and food prep surfaces
- Lack of hot water
- Lack of safe/potable water
- Lack of running water

- Inability to dispose of liquid waste (i.e. clogged drains, floor sinks, etc.)
- Lack of working employee toilet facilities with no suitable alternatives
- Vermin infestation (i.e. rats, mice, roaches, flies)
- Fire or power outage

Takes steps to prevent these hazards. If hazards exist, cease operations until they are corrected. Takes steps to prevent these hazards. If hazards exist, cease operations until they are corrected.

Don't wait!

## Yes!

The law requires it due to the potential risks. Self-closing immediately will significantly reduce the risk of foodborne illness.

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Correcting the hazard as soon as possible will allow you to begin operating again sooner.

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You'll save on fees.
Once ordered
closed by a
specialist, not
only will you need
to wait for their
written approval
to reopen, but you
will be issued
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Correcting the hazard as soon as possible will further allow you to begin operating again sooner.

It will let your employees and customers know that their health and safety is your priority.

#### County of San Diego • Department of Environmental Health and Quality



#### **Food Facility Self-Inspection Checklist**



#### **Promoting Safe and Thriving Communities**

The items listed below represent the major areas evaluated during a routine food facility inspection. This checklist is designed to assist you, the facility operator, in evaluating the condition of your facility between inspections by this department. We suggest that you go through this list, and "check off" those items that you believe are in compliance. Those not checked could be considered a "violation" and should be corrected. We hope this checklist will help you maintain your facility at the highest standards. Please call our main office at (858) 505-6900 if you have any questions.

0(	DOD SAFETY							
3	1.	Food is purchased from an approved source (licensed by the county, state, or federal government).						
3	2.	Food is inspected and found to be free from contamination, adulteration, and spoilage.						
3	3.	Unpackaged foods that were served or returned from the dining area are discarded.						
3	4.	All foods are stored a minimum of 6" off the floor.						
3	5.	Restrooms are not used for the storage of food, equipment, or supplies.						
3	6.	Adequate protection is provided for all paper products.						
3	7.	Food is being protected from dirt, unnecessary handling, over-head leakage, and other forms of contamination.						
3	8.	All food storage containers have proper covers and are properly labeled.						
3	9.	Foods are dispensed in the self-serve area in an approved manner.						
3	10.	The use of sulfites in perishable foods is prohibited.						
3	11.	Food products are labeled and stored in non-toxic containers.						
3	12.	Raw foods are separate from cooked foods.						
3	13.	Shellfish tags are kept for 90 days; warning signs are posted.						
EN	EMPERATURE CONTROL							

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ō		Raw foods are separate from cooked foods.
	13.	
ч	13.	Shellfish tags are kept for 90 days; warning signs are posted.
TE	MPERAT	TURE CONTROL
	1.	Potentially hazardous foods are maintained below 41°F or above 135°F.
	2.	A thermometer, accurate to + or - 2°F, is provided either as an integral part of the refrigerator (dial outside) or is located inside each
_		unit at its warmest point in a really visible location.
	3.	An accurate metal probe thermometer or thermocouple, suitable for measuring food temperatures, is readily available and is being
_	3.	
_		used to check food temperatures.
ш	4.	Food products are being thawed in one of the following methods only: a) in refrigeration units, b) under cold running, potable water of
_		sufficient velocity flush loose food particles, c) in a microwave oven, d) as part of the cooking process.
	5.	Frozen food is maintained in a frozen state.
	6.	Thawed food items are not refrozen unless cooked first.
	7.	Rapid cooling and reheating procedures are used for all perishable foods.
PE	RSONNE	IL .
	1.	All employees handling unpackaged food or utensils have obtained their Food Handler's Certificate/training and all records are readily
		available.
	2.	Employees wash their hands with soap and warm water for at least 20 seconds for any of the following reasons: a) before starting work.
_		b) immediately after using the restroom, c) between tasks, d) any time needed to prevent food contamination.
_		b) immediately after using the reservoin, c) between tasks, d) any time needed to prevent rood contamination.

	available.
<b>3</b> 2.	Employees wash their hands with soap and warm water for at least 20 seconds for any of the following reasons: a) before starting work,

- Employees handling food or utensils have no open sores and are not sick.
- Employees are wearing clean outer garments.
- Tongs or other implements are used for handling food products.
- Hair of employees is properly confined.
- Employees do not smoke or use tobacco inside the facility
- Clothing and personal effects are stored away in a proper manner.

- All sinks are fully operable with hot and cold water under pressure.
- All sinks drain properly. Floor drains and floor sinks are in good working order/clean.
- Plumbing is in good repair, not leaking,
- Cross connection control device is properly installed and in good repair. (ex. vacuum breakers and back flow preventers)
- Grease traps are routinely cleaned.

(Rev. 04/27/2022)

## Additional Resources

- Self-Inspection Checklist: publications foodselfinspection.pdf (sandiegocounty.gov)
- FHD Food Publications: <u>Food</u> Publications (sandiegocounty.gov)
- Your local health inspector or the Duty Specialist (<u>fhdutyeh@sdcounty,.ca.gov</u> -(858)505-6900)



## Thank you!

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