

WHAT LEADERSHIP MEANS TO ME

1. Leadership is trust.
2. Leadership is a function of trust from those who I have contact with including Department members (superiors, peers, subordinates and community members).
3. Being a positive leader is a choice and commitment to set the right example and making a difference in people's lives.
4. A leader must set the focus and standard for continuous improvement in both himself/herself and all those he influences and being a positive mentor and role model.
5. Having an attitude of gratitude for the privilege of providing service and being a resource procurer for those performing daily responsibilities must continue.
6. A leader must be a care provider.
7. People do not care how much you know until they know how much you care is a value I strongly believe in.
8. Care includes respecting everyone and treating them kindly and fairly.
9. Caring leadership is conveyed when effective communion occurs interpersonally with others which must include listening without judgment.
10. Listening to others without judgment is vital and then acknowledging their position, seeing their point of view, and attempting to understand them which include identifying and validating their emotions.
11. A leader must utilize conflict resolution and have emotional intelligence.
12. Almost all human relationships involve emotions and at times conflict.
13. Leaders must also value and manage diversity at all levels on interaction.
14. Leaders must first of all be self-aware of themselves and be able to control and make fair

decisions.

15. Sensing what people are feeling, being able to take their perspective, and cultivating rapport and understanding in a diverse community is key.
16. Handling emotions and resolving conflict both inter-Departmentally and beyond are critical in order to developing greater trust, cooperation, employee empowerment and teamwork.
17. A leader must have a vision and not be content with the status Quo.
18. Empowerment and facilitating the line staff to have a voice and enabled to solve problems at their level is crucial.
19. The leader must create a positive, energetic work atmosphere to work, encouraging creativity, initiative, risk taking and accountability must be modeled and supported.
20. Collective problem solving at line levels must be encouraged and allowed.
21. The freedom to make mistakes without fear of ruthless consequences must be maintained.
22. Providing members with the knowledge and resources to accomplish their respective missions and tasks with innovative risk manifests a healthy positive changing workplace.
23. Leaders are prepared, but never satisfied.
24. The will to prepare to succeed is the appropriate attitude for the proactive leader.
25. Leaders are teachers who continually provide knowledge and a positive example to everyone.
26. Leaders are readers also with the passion for self discovery, improvement and service orientation.
27. Having a desire, work ethic and passion to succeed must not be compromised.